

We're your  
key to risk-free  
openings, rollouts  
and renewals.

# unlock

**WE GET THE JOB DONE RIGHT**  
so you can focus on running your business

At Retail Project Managers (RPM), we take risk out of your hands. We're the one company with the resources, experience and expertise to totally manage openings, rollouts and continuous renewal programs for retailers, financial institutions, auto dealerships and hospitality, from start to finish.

Our competitive edge comes from our ability to offer clients customized solutions for key areas: management, logistics, in-store services and online tracking. To maintain leadership, we continually add services and cutting-edge technologies while refining existing systems.

**INSTALLATIONS AND SURVEYS**  
the key to operational excellence

Whether it's for 10,000 locations or for 10, from remerchandising initiatives to comprehensive rebranding programs, RPM gets it done right, on time and on the money – leaving you the time to run your business.

**RPM PROJECT MANAGEMENT**  
the key to successful program management

As an RPM management services client, you can give us complete responsibility to manage the entire process – and benefit from consolidating services with us down to a single invoice. You also can choose the service or services that best suit your needs. We offer:

- Project management
- Program management
- Construction management
- Process management

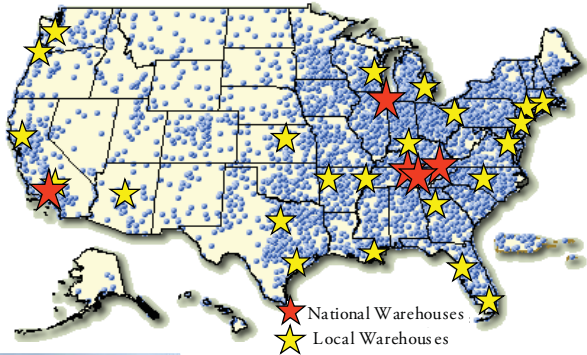


# risk-free

## RPM-EXPRESS the key to unparalleled logistical support

Look to RPM-Express for planning, transportation, consolidations, reverse consolidations, warehousing, inventory management, fulfillment, distribution services and more. We accommodate virtually any operational requirement with:

- Full truckload set-ups and two-tier deliveries
- A nationwide network of strategically located distribution centers
- Inventory programs from pick-and-pack parts and pieces to reverse consolidation
- Inventory management services to compliment in-house teams



5 National and 34 Local Warehouses

## RPM FIELD SERVICE AND RPM FASTTRAK the keys to in-store assembly, installation and merchandising

To best serve your locations wherever they may be, we've created 82 RPM Field Service Operations offices – replete with local warehouses – across North America. RPM FSOs are supported by more than 600 RPM FastTrak teams. Together, they assume the responsibility for everything from tracking component shipments to getting the installation up on time. Because we manage risks for you, you won't spend hours searching for misdirected pieces of the installation puzzle and you won't push back openings because local stores weren't in sync with corporate planners. FSOs also perform:

- Store openings, rollouts and renovations
- Survey and CAD drafting for site evaluations
- Fully staged installations
- Merchandising and in-store demonstrations
- Certified client-specific pre-project training
- Store maintenance



Locations of RPM FSOs

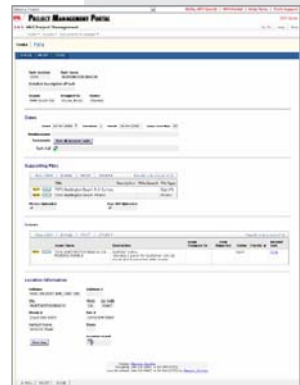
**Installogics**

# management, service and support

## RPM PROJECT MANAGEMENT PORTAL the key to being on-site 24/7/365

Because all of RPM's services are Web-driven, you and your coworkers can effortlessly monitor your project online. Client-specific and password-protected, our site allows you to collaborate, to view and e-mail video, and to manage information anytime from anywhere. Among our online services:

- **Project Management**  
Since the site uses daily field updates to coordinate, manage and document projects start to finish, you'll be able to address problems quickly and you'll be more confident in project progress.
- **Inventory/Asset Management**  
Everyone from vendors to installers can use this site for online order processing, carrier management, staging verification and more.
- **Resource Asset Management**  
Say goodbye to missing pieces: This system uses inventory scans and GPS to track shipment and delivery of all of your P.O.P. display elements.



# the benefits

**Give RPM  
your project and we'll give you:**

- One convenient point of contact
- Reduced costs
- Fewer administrative burdens
- Minimized store-level disruption
- Constant communication
- Speed to market



# The RPM Guarantee

A single-source provider of openings, renewals, rollouts, and continuing maintenance services, RPM calls on teams across North America to get your job done on time and on the money. Satisfaction guaranteed. Use us as a comprehensive resource or select the capabilities that suit your needs:

- Program and project management
- Construction management and supervision
- Installation, merchandising, and in-store demonstration services
  - Logistics
  - Inventory management
- Warehousing, consolidation, and order fulfillment
- Architectural, permit monitoring, and recording
  - Field analysis and surveys
  - CAD drawing capabilities
  - Close-downs and pack-ups
- Online reporting and tracking 24/7
- POP graphics and display rollouts
- Scheduled site maintenance and emergency repairs

The logo for RPM, consisting of the letters 'RPM' in a bold, red, sans-serif font. A grey, curved swoosh or underline is positioned beneath the letters, starting under the 'R' and ending under the 'M'.

**Retail Project Managers, Inc.**

*Building Brands Across America*

For more information, call 800.218.7552 x203,  
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